

Repair check: What to do in the event of damage?

Information for our tenants on the subject of repairs:

"Help, the tap is dripping!" – That's the classic. Where people live, things get broken. Fancy a few examples? "The stairwell light is broken. The doorbell system does not work. There's a wasps' nest in the attic. …"

The landlord should be notified immediately of any damage or technical malfunction so that he/she can initiate the appropriate measures to repair or rectify the damage as quickly as possible.

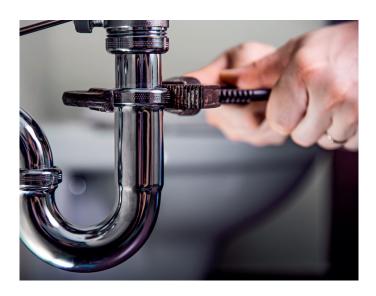
Damage report by telephone:

T +49 89 12 19 27 100 (service centre B&O, available around the clock)

Damage report online:

Go to the Service area of Dawonia and fill in the online form:

- 1. Identification by name and address
- 2. Location/description of the damage
- 3. Upload damage photo
- 4. Select proposed date
- 5. Contact details
- 6. Send



Special tip!

In an emergency, please do not hesitate to call the general emergency numbers:
112 in life-threatening situations and 110 for the police!